FY2014 PSAP Administrative Rule Compliance Report																									
						ater												4	(91)						
	angit /		ALCT .	Mari	15	min Cer		/s		/ ,	911	/ /	911	Jecom	ations	Datch	/	nergene	rional teel	14917	/。/	/ / ,	/ . /		
	a Court	TUREY STORE	sty Distret Commit.	Count	Em Su	Ed _{CO} , VE	50 /	Junty /	/ 1/35	1 ations (c	Junty in	ex ations ourt	4° / 10°	die /st	unic nu	Disk		.mtyEn	(al Res Mobrie	Count	TURTY ST	20 / 24 ²⁰ /	2420 240	/ _ /	` . <i>/</i>
	HOTHER KINES Y	an Countrice	Juli Cell Col SO V Jugs	Mir Count	, Ston	o Cont.	giver		Country	nice ence	all Cot	unice thall Co	Necoti	COM	A COUR	hellpi	/ 8	cot / ncen	" Ct. C. Ings	31. / 34º	,00"	shy "conu, "c	John Stown	/ set ^{RO} / .xd	28V S
REVIEW ITEMS	Bar, Blag, Blag	COMITY BUTTE	centr charr	Clay	Custe	Deute	Fallk	Hurdi	Lake Comm.	23WTC	linco, comi	Mars.	Meau	Metragen	Mine	Mitch	Moot	Morti	Penn.	Robe	/ spe ² i	Spirit Unio	Wate	With Yanks	Mon
Date of Last Review	02/20/2015 08/27/20	12/04/201	2 10/08/2014		06/04/2015	03/19/2015	12/03/2012	08/29/201	4 02/26/2014	12/05/2012	01/14/2015	03/13/2014	12/05/2012	10/13/2014	02/26/2014	09/03/2014	06/18/2015	08/29/2013	01/13/2015	03/12/2014	06/16/2015	06/18/2015	09/11/2014 09/0	04/2014	
50:02:04:02 General Operational Standards 1. PSAP Operational 24/7, 365	X X	×	x		×	X	×	×	X	x	x	×	×	×	×	x	×	x	x	×	X	x	X	x	-
Staffed with 2 at all times (N/A until NG911 deployed)	X X	N/A But n			,	N/A But no			N/A But no			N/A But no	X	X	N/A But no		N/A But no		X	X	N/A But no			X	11
3a. Hearing test	x x	X	х		X	Х	X	Х	X	Х	Х	X	Х	Х	Х	Х	Х	Х	Х	NO	X	Х	х	х	1
3b. Pre-employee drug screen	X X	Х	X		Х	NO	Х	Х	х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х		X	1
3c. Basic background check 3c1. Felony convictions	X X X	X	X		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X X		X	0
Documented training program	x x	X	x		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X		X	0
4a. Receiving, processing, transmitting, dispatching calls	x x	х	X		х	NO	Х	Х	Х	Х	Х	х	Х	Х	Х	х	х	Х	Х	Х	Х	Х		х	1
4b. Emergency and non-emergency calls	X X	X	X		X	NO	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X		X	1
4c. Calls for LE, Fire, medical, other 4d. Categorization of calls	X X X	X	X X		X	NO NO	X	X	X	X	X	X	X	X	NO NO	X	X	X	X	NO NO	X	X X		X	2
5. Prioritize calls for service	X X	X	x		X	NO	X	X	X	X	X	NO	X	X	NO	X	X	X	X	NO	X	X		x	4
6. Determine appropriate resources to send	X X	Х	X		х	х	Х	х	х	Х	х	х	Х	х	х	х	х	Х	х	Х	х	х		х	0
50:02:04:03 Call taking standards		.,			.,	N:O					.,	NC	V	.,	h:0		.,	>*		NC	,,	V		V	
Fire and LE protocols Policy requiring Fire and LE protocols	X X	NO NO	X	1	X	NO NO	X	X	X	X	X	NO NO	NO NO	X	NO NO	X	X	X	X	NO NO	X	X	X	X X	6
Use recognized EMD	X X	X	x		X	NO	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	Α	x	1
3. Written procedure requiring:	X X	NO	X		х	NO	Х	х	NO	Х	х	Х	Х	Х	Х	х	х	Х	Х	Х	Х	х		х	3
3a. Date and time of request for service	X X	X	X	1	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X		X	0
3b. Name, address of requester if available 3c. Type of incident reported	X X X	X	X X		X	X	X	X	X	X X	X	X	X	X X	X	X	X X	X X	X	X	X	X X		X X	0
3d. Location of incident reported	X X	X	x		X	X	X	X	x	X	X	X	X	X	X	X	X	X	X	X	X	X		x	0
3e. Description of resources assigned	X X	Х	х		Х	Х	X	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	X	Х	х		х	0
3f. Time of dispatch	X X	X	X		X	X	X	X	X	X X	X	X	X	X X	X	X X	X X	X	X	X	X X	X X		X X	0
3g. Time of resource arrival 3h. Time of incident conclusion	X X	X	X		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X		X	0
Written procedure of misdirected calls	x x	NO	X		Х	NO	Х	X	x	X	X	X	NO	X	Х	X	X	X	X	X	X	X		x	3
5. Written procedure for hang up calls	X X	NO	X		Х	Х	Х	Х	Х	Х	Х	Х	NO	Х	Х	Х	Х	Х	Х	Х	Х	Х		х	2
Written procedure for non-English speaking callers Capability to handle deaf/hearing impaired/mute callers	X X X	X	X		X	NO X	X	X	X	X	X	NO X	NO X	X	X	X	X	X	X	NO NO	X	X X		X	3
50:02:04:04 Communication with field units.	1 ^ ^	_ ^			^			^	^	^				^	^	^	^			NU	^	^	_ ^	^	1
Capability to directly/immediately dispatch fire, LE, Medical	x x	Х	х		Х	Х	Х	Х	Х	Х	Х	х	Х	Х	Х	Х	Х	Х	Х	Х	Х	х	х	х	0
2. 2-way communication with all units	X X	Х	X		Х	Х	X	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	X	Х	Х	X	x	0
50:02:04:05 Facilities and equipment. 1a. Prevent direct access to dispatchers	X X	· ·	x		×	X	×	x	x	X	x	NO	X	v	NO	X	×	x	x	x	×	x	x	x	2
1b. No access to PSAP equipment	X X	X	x		X	NO	X	X	X	X	X	X	X	X	NO	X	X	X	X	X	X	X		x	2
2. Two hours of electrical power	x x	Х	X		Х	Х	Х	Х	x	Х	Х	Х	Х	Х	NO	Х	Х	Х	Х	Х	Х	X	Х	х	1
UPSs for power spikes, lightening, etc.	X X	X	X		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X		X	0
Documented monthly testing of generator 3. Written procedure for back up PSAP	X X X	X NO	X X		X	NO NO	NO X	X	X NO	X	X	NO NO	NO NO	X	X NO	X X	X X	X X	X	NO NO	X	X X		X	7
Ability to be at back up PSAP w/in 60 min	x x	NO	X		X	NO	X	X	NO	X	X	X	Х	X	NO	X	X	X	X	NO	X	X		x	5
4. Written procedure for comp. security and preservation of data	X X	Х	X		Х	NO	Х	Х	NO	Х	Х	NO	Χ	Х	Х	Х	Х	Х	Х	NO	Х	Х		х	4
Immediate playback of calls and radio traffic Alternate method of answering 911 calls	X X X	X	X		X	NO NO	X	X	X	X	X	NO NO	X	X	X	X	X	X	X	NO NO	X NO	X X		X	2
50:02:04:06 Technical standards.	<u> </u>	NO			^	NU	^	^	NO	^		NU	^	^	^	^	_ ^			NU	NU	^	^	^	0
PSAP receives on wireline call:	X X	Х	х		Х	Х	Х	Х	х	Х	Х	х	Х	Х	Х	Х	Х	Х	Х	Х	Х	х	х	х	0
1a. Call back phone number	X X	х	Х		Х	Х	X	Х	Х	Х	Х	х	X	Х	Х	х	х	Х	Х	Х	Х	Х	Х	х	0
1b. Class of service code 1c. Billing name on account	X X	X	X X		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X X	X	X X	0
1d. Physical address of phone	x x	X	x		X	X	X	X	x	X	X	X	X	X	X	X	X	X	X	X	X	x		x	0
1e. Community name where call is located	x x	Х	X		Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	х	Х	Х	Х	Х	Х	Х		х	0
1f. Pilot number	X X	X	X		X	X	X	X	X	X	X	NO Y	X	X	NO	X	X	X	X	X	X	X		X	2
		X	X		X	X	X	X	X	X	X	X	X	X	X NO	X X	X X	X	X	NO X	X	X X		X X	1
1g. ESN code	X X	X	X						_ ^		X	X	X	X	NO	X	X	X	X		_ ^				_
		X X	X X		X	Х	Х	X	X	X						^	^		^	NO	Х	X	X	X	2
1g. ESN code 1h. Telephone company provider code 1l. PSAP code 1]. LE, Fire and Medical responders	X X					X X	X	X	X X	X	X	х	Х	Х	Х	X	x	Х	X	NO X	X	X X		X X	2 0
1g. ESN code 1h. Telephone company provider code 1l. PSAP code 1l. LE, Fire and Medical responders PSAP recieves on wireless call:	X	X	X X		X X	Х	Х	Х	х	Х	х	Х		X		х	X	Х	х	Х	Х	Х	Х	Х	0
1g. ESN code 1h. Telephone company provider code 1l. LE, Fisa P. Code 1l. LE, Fire and Medical responders PSAP recieves on wireless call: 1a. Call back phone number	X X X X X	х	X		Х								X X X	X X X	X X	X							X X		0 0
1g. ESN code 1h. Telephone company provider code 1i. PSAP code	X	X X	X X		X X	X	X	x	x	X	x	X	X	x	X	х	X	X	X	X X	X	X	X X X	X	0 0
1g. ESN code 1h. Telephone company provider code 1j. Lg. Fire and Medical responders 1j. Lg. Fire and Medical responders PSAP recieves on wireless call: 1a. Call back phone number 1b. Class of service code 1c. ESRK number 1d. Name of wireless company	X	X X X X X	X X X X X X		X X X X	X X X X	X X X X	X X X X	X X X X	X X X X	X X X X	X X X X	X X X X	X X X	X X X	X X X X	X X X X X X	X X X X	X X X X	X X X X	X X X X	X X X X	X X X X	X X X X X X	0 0 0 0
1g. ESN code 1h. Telephone company provider code 1h. Elephone company provider code 1j. LE, Fire and Medical responders PSAP recieves on wireless call: 1a. Call back phone number 1b. Class of service code 1c. ESRK number 1d. Name of wireless company 1e. Physical address of cell site	X	X X X X X	X X X X X X X X X		X X X X X	X X X X X X	X X X X X	X X X X X	x x x x x	X X X X	X X X X	X X X X	X X X X	X X X X	X X X X	X X X X X	X X X X X X	X X X X	X X X X	X X X X X	X X X X	X X X X X X	X X X X X X X X	X X X X X X X	0 0 0 0 0
1g. ESK code 1h. Telephone company provider code 1j. LE, Fire and Medical responders PSAP recieves on wireless call: 1a. Call back phone number 1b. Class of service code 1c. ESKR number 1d. Name of wireless company 1d. Name of wireless of cell site 1f. Community name where cell site is	X	X X X X X	X X X X X X		X X X X	X X X X	X X X X	X X X X	X X X X	X X X X	X X X X	X X X X	X X X X	X X X	X X X	X X X X	X X X X X X	X X X X X	X X X X X X X	X X X X X X X	X X X X X X	X X X X X X X X	X X X X X X X X	X X X X X X	0 0 0 0 0 0
1g. ESN code 1h. Telephone company provider code 1h. Telephone company provider code 1j. LE, Fire and Medical responders PSAP recieves on wireless call: 1a. Call back phone number 1b. Class of service code 1c. ESRK number 1d. Name of wireless company 1e. Physical address of cell site	X	x x x x x x x x x x	X X X X X X X X X X X		X X X X X	X X X X X X X	X X X X X X	X X X X X X X	x x x x x x x	X X X X X X	X X X X X X X	X X X X X X X	X X X X X	X X X X	X X X X	X X X X X X X X	X X X X X X X X	X X X X	X X X X	X X X X X	X X X X	X X X X X X	X X X X X X X X X X X	X X X X X X X X X X X X X X X X X X X	0 0 0 0 0 0 0
1g. ESA code 1h. Telephone company provider code 1j. LE, Fire and Medical responders PSAP recieves on wireless call: 1a. Call back phone number 1b. Class of service code 1c. ESRK number 1d. Name of wireless company 1d. Name of wireless company 1e. Physical address of cell site 1f. Community name where cell site is 1g. Wireless ESN number for PSAP 1h. Wireless providers company code 1l. Latitude and longitude of caller handset	X	X X X X X X X X X	X X X X X X X X X X X X X X X X		x x x x x x x x x x x x x x x x x x x	x x x x x x x x x x x x x x x x x x x	X X X X X X X X	X X X X X X X X X X X X X	x x x x x x x x x x x x x x x x x x x	X X X X X X X X X	x x x x x x x x x x x x x x x x x x x	X X X X X X X X X X X X X X X X X X X	x x x x x x x x x	x x x x x x x x x x x x x x x x x x x	x x x x x x x x x x x x x x x x x x x	x x x x x x x x x x x x x x x x x x x	x x x x x x x x x x x x x x x x x x x	x x x x x x x x	x x x x x x x x x x x x x x x x x x x	X X X X X X X X X X X X X X X	X X X X X X X X X X X X X	X X X X X X X X X X X X X X X X X X X	x x x x x x x x x x x x x x x x x x x	x	2 0 0 0 0 0 0 0 0 0
1g. ESN code 1h. Telephone company provider code 1h. Elephone company provider code 1j. LE, Fire and Medical responders PSAP recieves on wireless call: 1a. Call back phone number 1b. Class of service code 1c. ESRK number 1d. Name of wireless company 1e. Physical address of cell site 1f. Community name where cell site is 1g. Wireless ESN number for PSAP 1h. Wireless providers company code	X	x x x x x x x x x	X X X X X X X X X X X X X X X X X X X		x x x x x x x x x x x x x x x x x x x	X X X X X X X X X X X	X X X X X X X	X X X X X X X	x x x x x x x x x	X X X X X X X X X X	x x x x x x x x	X X X X X X X X X X X X X X X X X X X	x x x x x x x	X X X X X X X X X X X X X X X X X X X	x x x x x x x x x x x x x x x x x x x	x x x x x x x x x x x x x x x x x x x	x x x x x x x x x x x x x x x x x x x	x x x x x x x	X X X X X X X X	X X X X X X X	X X X X X X X X X X X	x x x x x x x x x x x x x x x x x x x	x x x x x x x x x x x x x x x x x x x	x	0 0 0 0 0 0 0 0 0

REVIEW ITEMS	at the true Court	and around	²	County Connuncia	gorty Dispatch Ce	d St Confu.	Juny 9.12	Custer Count	A CORTIN CERTER	450 (3) Rave CC	inter 20	jake County	St. Strate	John 912	the state of the s	speake Court	A Restor	anications basency	Dispatch Andrea PD	, nochycol	natine Bench	d kegional tari	on County of 1	COUNTYSO	gar Pro (Solution	Juny 50 Inter	county 50	John PO Mintel	. Po Januaryo	Moncompli
50:02:04:07 Financial standards.	Ť	Ť		ĺ		f	Ť			('	('	1	ĺ	 ` ` ` 											1 7	Ĺ				\vdash
Maintain special revenue fund for 911		Х	X	X	X			Х	Х	X	X	X	X	Х	×	Х	X	X	X	x	x	Х	X	X	X		X	X	-	0
Use generally accepted accounting principals		X	X	X	X			X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X		X	X		0
3. Adopted an annual PSAP budget		X	X	X	X			X	X	X	X	×	X	X	X	X	X	X	X	x	X	X	NO	X	x		X	X		1
Budget was submitted to the board		Х	X	X	X			X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	NO	X	N/A		X	X		1
Includes all appropriations and means of financing		Х	Х	х	Х			Х	Х	х	Х	х	Х	х	х	х	X	Х	Х	х	х	Х	NO	Х	N/A		Х	х		1
Deposits all 911 funds and interest in fund		Х	Х	х	Х			Х	Х	х	Х	х	Х	х	х	х	x	х	Х	х	Х	х	Х	Х	X		х	х		0
5. Submitted Annual 911 Fund Financial report		Х	Х	Х	Х			Х	Х	Х	Х	Х	Х	Х	х	Х	Х	Х	Х	х	Х	Х	NO	х	Х		Х	Х		1
Submitted by March 31st.		Х	Х	Х	Х			Х	Х	Х	Х	Х	Х	х	Х	Х	X	Х	Х	Х	Х	Х	NO	Х	Х		Х	Х		1
All other revenues generated deposited and identified		Х	Х	Х	Х			Х	Х	Х	Х	Х	Х	х	Х	Х	X	Х	Х	Х	Х	Х	Х	Х	Х		Х	Х		0
7. Grant funds from board are deposited and expended from fund		Х	Х	Х	Х			Х	Х	Х	Х	Х	Х	х	Х	Х	X	Х	Х	Х	Х	Х	Х	Х	Х		Х	Х		0
8. All recurring/non-recurring costs are allowable		Х	Х	Х	Х			Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	NO	Х	Х		Х	Х		1
50:02:04:08 PSAP allowable recurring and nonrecurring costs.																														
Costs directly related to installation/maintenance/operation of the PSAP		Х	Х	х	Х			Х	Х	Х	Х	х	Х	х	х	х	X	х	Х	х	Х	Х	NO	Х	х		х	х		1
50:02:04:09 Recurring Costs.																														
1a. At least 50% of employee time is PSAP duties		Х	Х	NO	Х			Х	Х	NO	Х	Х	Х	Х	х	NO	Х	Х	Х	х	Х	Х	Х	Х	Х		X	Х		3
1b. County 911 Coordinator wages/time are proportional		Х	Х	****	X			Х	Х	****	Х	х	****	х	х	****	X	х	Х	x	Х	X	Х	Х	х		X	х		0
2. Allowable PSAP operation costs		Х	Х	X	X			Х	Х	Х	Х	х	Х	х	х	х	X	х	Х	x	Х	X	NO	Х	х		X	X		1
50:02:04:10 Nonrecurring costs.																														
1. Real property, pro-rated to % occupied by PSAP		Х	Х	X	X			Х	Х	Х	Х	х	Х	х	х	х	X	х	Х	x	Х	X	NO	Х	х		X	X		1
Major improvements/remodle costs to PSAP		Х	Х	X	X			Х	Х	Х	Х	X	Х	Х	х	Х	Х	Х	Х	х	Х	Х	NO	Х	Х		X	Х		1
3. Furniture and equipment		Х	Х	X	X			Х	Х	X	Х	X	Х	х	Х	Х	X	Х	Х	Х	Х	Х	NO	Х	Х		X	Х		1
4. Software and data for PSAP		Х	Х	X	X			Х	Х	X	Х	X	Х	х	Х	Х	X	Х	Х	Х	Х	Х	NO	Х	Х		X	Х		1
50:02:04:11 Communication equipment allowed or disallowed as nonrecurring costs																														
Allowable non-recurring communication equipment		Х	Х	****	X			Х	Х	****	Х	X	****	х	Х	****	X	Х	Х	Х	Х	Х	NO	Х	Х		X	Х		1
50:02:04:12 Physical addressing costs allowed or disallowed as nonrecurring costs.																														
1. Only allowable addressing costs		Х	X	****	Х			Х	Х	****	Х	Х	****	Х	Х	****	Х	Х	Х	Х	Х	Х	NO	Х	Х		Х	Х		1
50:02:04:13 Compliance Reviews.																														
Meet the geographic or population requirements (this line is not required by all																														
PSAPs)	no	X	Х	no	Х	no	no	no	no	no	Х	no	no	Х	no	no	X	no	Х	no	Х	Х	no	no	no	no	X	Х	no 1	18
Total number of non-compliant responses by PSAP		0	0	8	0		0	0	19	2	0	5	0	0	11	6	0	13	0	0	0	0	27	1	0	0	0	0		

^{****} This question was added after the review took place, so it has not been reviewed.